



<https://fintechnews.my/job/lead-aml-fraud-ops-at-gxbank/>

Lead, AML and Fraud Ops

Responsibilities

- Provide management oversight of the day-to-day activities in AML/CFT (AML Investigations, Name Screening) and Fraud review processes.
- Ensure adherence to the stipulated SLA timelines for case completion and escalation as required under the agreed conditions.
- Prepare MI reporting to the service recipients.
- Perform quality checks on team's output
- Perform quality coaching for Fraud Analysts/Investigators
- Perform Administrative management for AML & Ops specialists/analysts (i.e. duty rostering, manpower administration, etc).
- Ensure name screening alerts are handled with sound judgement and / or be the Approver of name screening alerts as and when the process requires
- Proactively monitor and identify suspicious trends and patterns, suggesting preventative actions and improvements to current procedures, policies, and systems.
- Anticipate risks and in doing so, define appropriate fraud prevention and detection processes, and propose changes to further control to ensure we are not susceptible to fraud risk. Communicate action plans to stakeholders as required.
- Produce Fraud Reports in a clear, concise, objective and factual manner using available data on arising incidents/trends and mitigating plans.
- Collaborate with analysts, operations specialists, data scientists and engineering to improve our fraud prevention mechanisms, processes and tools.
- Perform other ad-hoc duties as and when required or directed.

Qualifications

- Preferably Bachelor's Degree or equivalent in any discipline. Diploma with relevant experience will be considered.
- Minimum of 8 years' experience in AML/CFT (AML Investigations and Name Screening), and/or Fraud roles in a regulated Financial Institution. (Dual competency in AML and Fraud disciplines will be an advantage)
- At least 3 years of relevant experience in leading a team.
- Familiar with MAS 626 and regulatory developments in digital payments industry
- Familiar with Fraud operating models in the digital payments industry
- A good knowledge of cyber risk and common fraud typologies, along with the emerging trends affecting fraud and financial crime.
- Ability to analyse information, spot patterns and apply logical thinking to identify the key issues and formulate complex ideas into a well-defined process.
- Good team leadership management skill with excellent communication, written and presentation skills.
- Being agile and able to work in a fast-changing environment, while possessing a positive attitude and can-do spirit.
- Able to perform shift work including weekends and public holidays when

Hiring organization

GXBank

Malaysia's first digital bank driven by a shared purpose and passion to bring positive transformation to the financial industry and help the unserved and underserved communities achieve their dreams and a better quality of life.

GXBank is licensed and regulated by Bank Negara Malaysia(BNM) and a member of Perbadanan Insurans Deposit Malaysia (PIDM).

Employment Type

Full-time

Industry

Banking

Job Location

Petaling Jaya, Selangor, Malaysia

Date posted

March 5, 2024

Valid through

05.04.2024

APPLY

required

- Perhaps most importantly, you must set a positive example for your colleagues. You need to be honest and ethical, with high levels of integrity and confidentiality