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Payment Operations – 6 months contractor

Responsibilities

- Full understanding and basic Operations of Payment workflows.
- Regularly assess operational risks or dependencies within the team
- Collaborate with Product owners & CX Teams
- process improvements with a focus on simplification.
- Identify an opportunity/problem to solve.

Qualifications

- Basic familiarity of payment operations functions.
- Excellent time management skills by being able to balance multiple projects at one time.
- Driven to grow and take on new responsibilities within a team.
- Proven ability to manage daily operations, performance and customer service skills.
- Ability to manage multiple channels (email, chat, social, etc) and programs.
- Experience multitasking in a hyper growth environment.

Hiring organization

Atome

Atome is part of Advance Intelligence Group, one of the largest independent financial services-focussed technology startups in Asia.

Backed by investors such as Softbank Vision Fund 2, Warburg Pincus, Northstar Group, Standard Chartered Bank and Singapore-based EDBI, the Group has raised over USD 700 million in funding to-date and has secured capital in excess of USD 1 billion supporting its credit book.

Today, the Group serves over 500 enterprise clients, 235,000 merchants and 40 million individual consumers. Since inception, it has disbursed over USD 4 billion in loans.

Atome is Southeast Asia's leading "buy now, pay later" brand which offers consumers greater financial access and flexibility, allowing them to split their bills into flexible deferred payments over time.

Under the umbrella of Atome Financial, Atome also offers a range of financial services, including Cards and micro-lending with a goal of providing affordable access to credit to majority of unbanked and underbanked population across ASEAN.

Employment Type

Contractor

Duration of employment

6 months

Job Location

Kuala Lumpur, Federal Territory of
Kuala Lumpur, Malaysia

Date posted

February 27, 2024

APPLY