



<https://fintechnews.my/job/project-manager-at-boost-credit/>

## Project Manager

### Description

#### Your Role

- Oversee multiple concurrent projects both short and long duration initiatives, ensuring timely delivery, stakeholders are updated, coordinating with both internal and external parties/vendors to accomplish the project goals
- Oversee and report on resource utilization ensuring efficient use of manpower across various disciplines by working closely with leads and heads to orchestrate, prioritize and optimize project schedules
- Setup process flows in the company ranging from trouble ticketing, change management, product development processes, setting up the JIRA process flows and ensuring compliance across the board to these processes
- Setup, monitor and ensure compliance to SLA by all technical team members and set performance/SLA targets. Work together with stakeholders to review partnerships/contracts to ensure compliance to partner/contract SLA
- Project manage and hand hold sales team throughout the sales process and ensure successful and proper capture of customer requirements by leveraging internal teams i.e BA, developers and other support teams. Ensure that key deliverables are produced i.e project charter and project execution is done based on agreed processes
- Consult/share/provide alternative options to stakeholders in the company i.e sales/BD, marketing, strategy on technical options and capability to meet the requirement of our customer
- Host change control board to uphold change management and implementation process
- Execute standardization initiatives across the company and alignment to processes and working closely with departments such as Finance, Cybersecurity to ensure timely execution of initiatives
- Work closely with technical team as well as digital banking core team to drive digital banking initiative and timeline

### Qualifications

- At least 5-8 years in a project management practice
- Past experience working on telecoms, Fintech or finance related projects
- Familiarity with tools/process tools such as JIRA/Atlassian stack/tools
- Strong analytical and interpersonal skills
- Degree in computing/IT

### Hiring organization

Boost Credit

Boost Credit, previously known as Aspirasi, is a financial services platform that serves and empowers micro-enterprises and SMEs.

### Employment Type

Full-time

### Job Location

Kuala Lumpur, Malaysia

### Date posted

January 20, 2022

APPLY